

## Learn**English** Teens

## Speaking skills practice: Problems at the train station – transcript

Good afternoon. How can I help you? Station manager: Hello ... Erm ... yes. I've just missed my train! Makayla: Station manager: Ah. Where are you going? To Manchester. Makayla: Ah yes. That was the 16:20. Station manager: Makayla: What time's the next one? Station manager: Let's see. The next train to Manchester leaves at 17:15 from platform 2. 17:15 ... so that's quarter past five ... platform 2. What time does it get to Makayla: Manchester? At 18:30. Station manager: Half past six ... erm ... Can I use the same ticket? Makayla: Station manager: Just a moment, please. Can I see your ticket? Makayla: Yes, here you are. Station manager: Ah, sorry, no ... You can't use this ticket on the 17:15 train. Really? Why not? Makayla: Station manager: This ticket is valid on trains before 5 and after 7 o'clock. During rush hour tickets are more expensive. Oh ... do I have to buy another ticket? Makayla: Yes, well, I can change your old ticket for a new ticket. Your ticket cost £7.50 and the Station manager: new ticket is £11.00. So you just pay the difference, which is £3.50. Ah, OK, erm ... What platform is it from? Makayla: Platform 2. Just over there, on the other side. Station manager: Makayla: OK, thanks. Bye. Station manager: All right. Bye bye! Station manager: Good afternoon. How can I help you? Makayla: Hello ... Erm ... yes. I've just m\_\_\_\_ my train! Station manager: Ah. Where are you going? Makayla: T Manchester. Station manager: Yes. That was the 16:20. W\_\_\_ time's the n\_\_\_ one? Makayla: Let's see. The next train to Manchester leaves at 17:15 from platform 2. Station manager: 17:15 ... so that's q\_\_\_\_\_ past f\_\_ ... platform 2. W\_\_ time d\_\_ it g\_ t\_\_ Makayla: Manchester? 18:30. Station manager: H\_\_\_ p\_\_\_ six ... erm ... Can I use the same t\_\_\_\_? Makayla: Station manager: Just a moment, please. Can I see your ticket? Yes, h\_\_\_ you are. Makayla: Ah, I'm sorry, no ... You can't use this ticket on the 17:15 train. Station manager: Makayla: Really? W\_\_ not? Because this ticket is only valid before 5 or after 7 o'clock. During rush hour tickets are Station manager: more expensive. Oh ... do I have to buy a\_\_\_\_\_ t\_\_\_? Makayla: Station manager: Yes, well, I can change your old ticket for a new ticket. The old ticket cost £7.50 and the new ticket is £11.00, so you just need to pay the difference, which is £3.50. Makayla: OK, erm ... What p\_\_\_\_\_ is it from? Platform 2. Over there. Station manager:

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Makayla:

Station manager:

OK, thanks. Bye.

You're welcome.

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